//mindstone

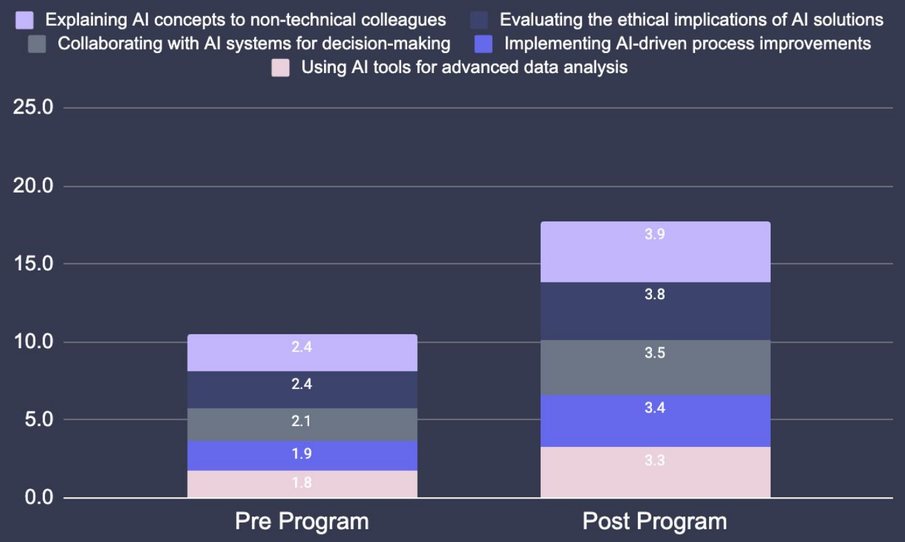
URBAN LIBRARIES COUNCIL

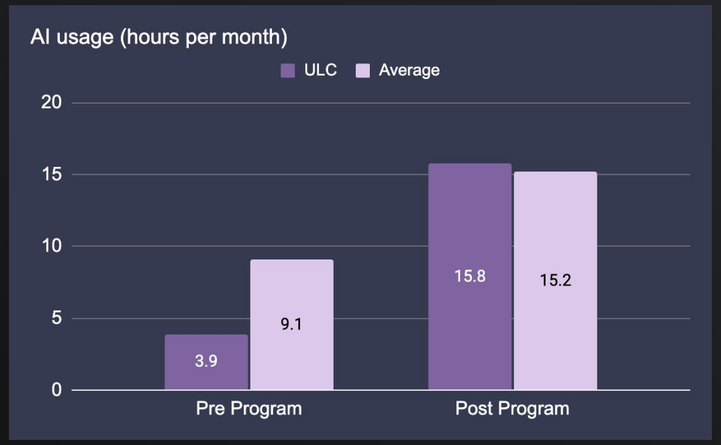
Enterprise AI Academy Results Snapshot

Dates: 4th - 25th March 2025

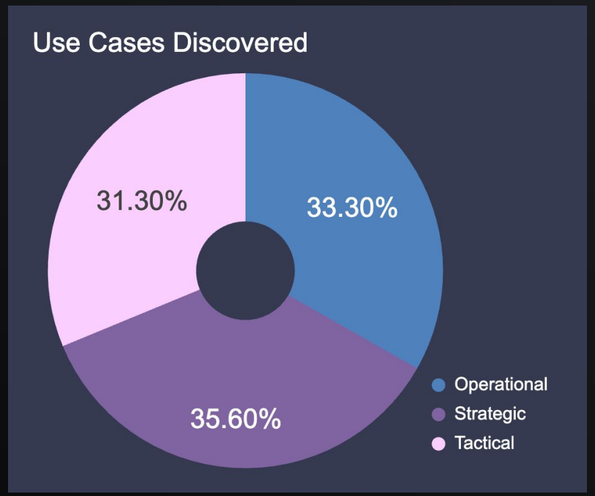
AI Usage Increase	NPS	Completion Rate
▲ 301%	50	28%

AI Confidence Improvements





Use Cases Discovered



Insights

Urban Libraries Council learners thrived in the Enterprise AI Academy, increasing their monthly AI usage from 3.9 to 15.8 hours.

⚡ AI Proficiency in Action

23 learners reached a prompt level of 3 or higher, each crafting 10+ high-quality prompts. Those who completed the program averaged 3.7/5 in prompt proficiency.

💡 Real Business Impact

Learners applied AI to 46 real-world use cases, accelerating decision-making and boosting efficiency. Highlights include:

- Strategic: Strategic Planning and Forecasting with AI – Forecasts future needs and supports long-term planning.
- Operational: AI-Powered Project Tracking and Updates – Tracks tasks, deadlines, and progress across teams.
- Tactical: Meeting Summaries and Action Points Extraction – Converts meeting notes into actionable summaries.

📈 Confidence Up, Collaboration Stronger

AI confidence rose by 69%, with the biggest gains in explaining AI to non-technical colleagues and implementing AI-driven process improvements.

Urban Libraries Council didn't just learn AI — they transformed how they work.