

LIBRARY INSIGHTS SURVEY 2023

Data collected for the years 2019 and 2022.

Survey Respondents

98 ULC members from the U.S. and Canada participated in Library Insights Survey.

Alexandria Library

Anne Arundel County Public Library

Austin Public Library

Barrie Public Library

Berkeley Public Library

Boise Public Library

Boston Public Library

Brampton Library

Brooklyn Public Library

Broward County Library

Calgary Public Library

Carlsbad City Library

Carnegie Library of Pittsburgh

Cedar Rapids Public Library

Chesterfield County Public Library

Cincinnati & Hamilton County Public Library

Cleveland Public Library

Columbus Metropolitan Library

Contra Costa County Library

Cuyahoga County Public Library

Dakota County Library

Dallas Public Library

Dayton Metro Library

Denver Public Library

Durham County Library

Edmonton Public Library

El Paso Public Library

Enoch Pratt Free Library

Evansville Vanderburgh Public Library

Fairfax County Public Library

Free Library of Philadelphia

Frisco Public Library

Greensboro Public Library

Halifax Public Libraries

Harris County Public Library

Hartford Public Library

Hennepin County Library

Houston Public Library

Howard County Library System

Jefferson County Public Library (Colorado)

Kent District Library

La Porte County Public Library

Lexington Public Library

Live Oak Public Libraries

Los Angeles Public Library

Madison Public Library

Mandel Public Library of West Palm Beach

Markham Public Library

Mid-Continent Public Library

Milton Public Library

Milwaukee Public Library

Multnomah County Library

New Haven Free Public Library

New Orleans Public Library

New York Public Library

Newport News Public Library System

Oak Park Public Library

Oakville Public Library

Ottawa Public Library

Palm Beach County Library System

Palo Alto City Library

Pasadena Public Library

Pickering Public Library

Pima County Public Library

Pioneer Library System

Poudre River Public Library District

Prince George's County Memorial Library System

Prince William Public Libraries

Public Library of Youngstown & Mahoning County

Queens Borough Public Library

Rangeview Library District, dba Anythink Libraries

Richland County Public Library

Sacramento Public Library

Saint Paul Public Library

Salt Lake City Public Library

San Antonio Public Library

San Diego County Library

San Diego Public Library

San Francisco Public Library

San Jose Public Library

Santa Clara County Library District

Santa Clarita Public Library

Sarasota County Library System

Schaumburg Township District Library

Shreve Memorial Library

Skokie Public Library

Spokane Public Library

Springfield City Library

St. Louis County Library District

Stark Library

The Ferguson Library

The Seattle Public Library

Toledo Lucas County Public Library

Toronto Public Library

Tulsa City County Library

Vancouver Public Library

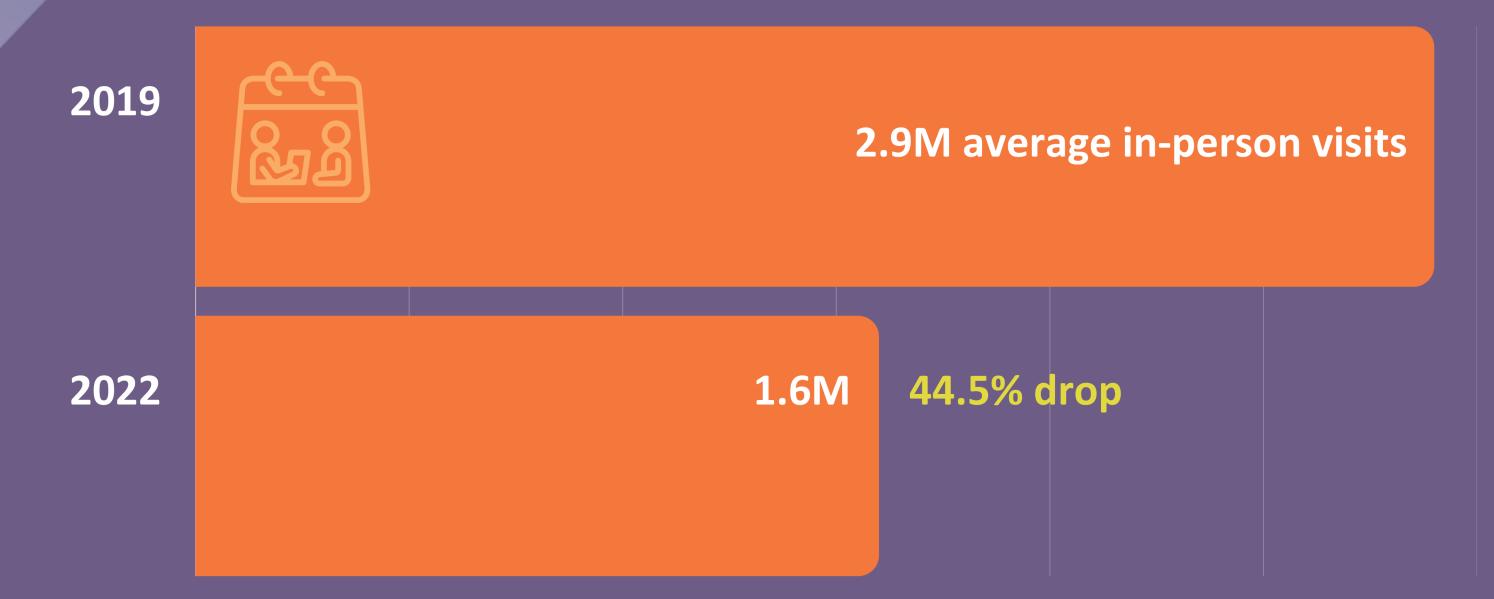
Vaughan Public Libraries

Wichita Public Library



LIS: Attraction & Attendance

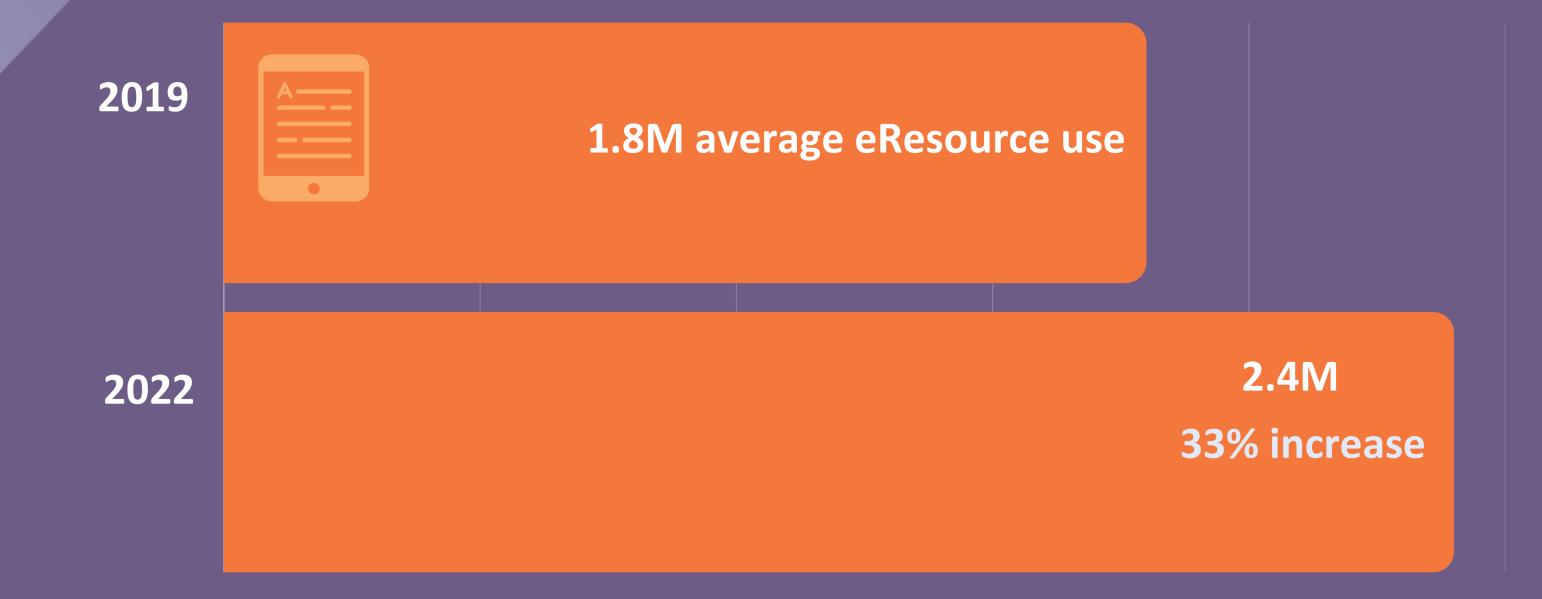
In-person visits to libraries are expected to gradually recover from pandemic lows





LIS: Location Experience

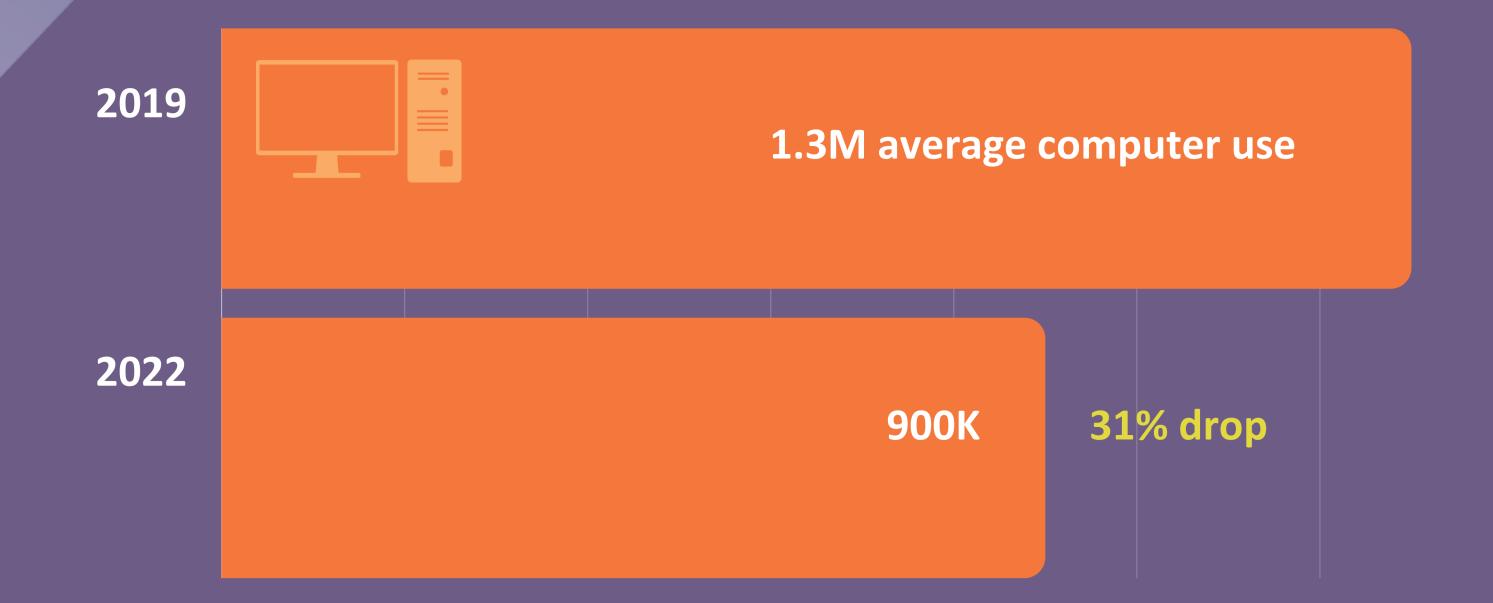
eResources continue to be very popular for library patrons





LIS: Use of Space

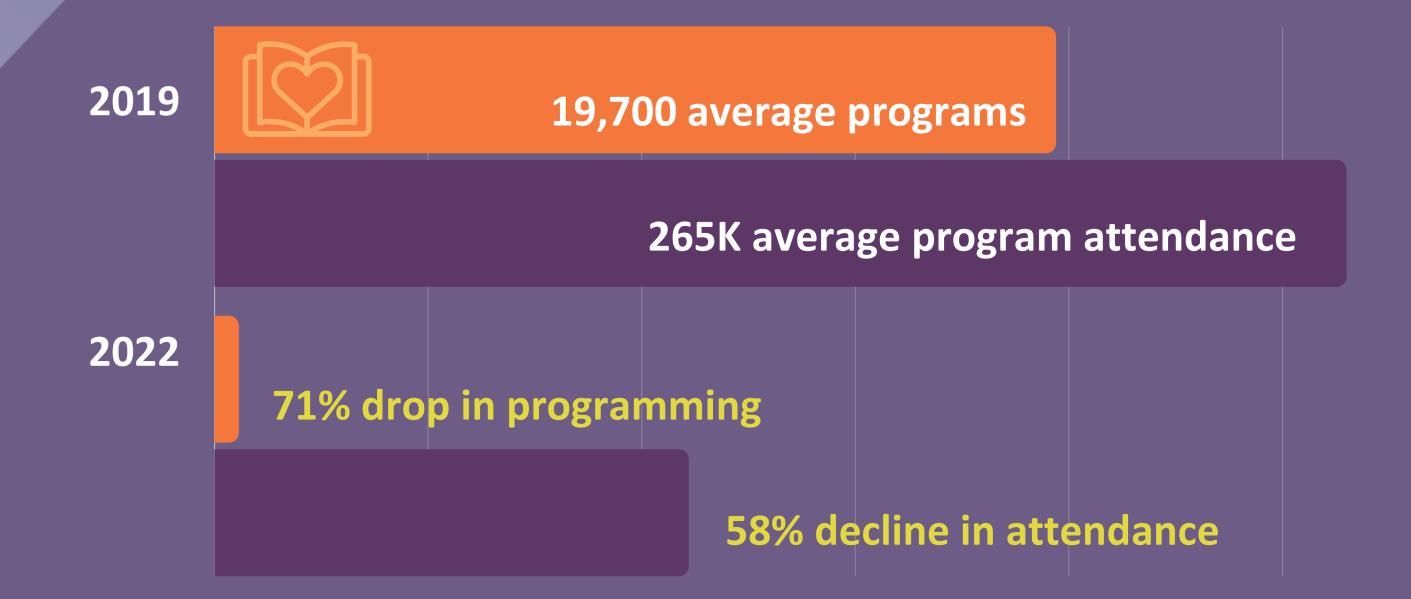
Post-pandemic computer usage is significantly evolving





LIS: Programs & Service

Has program design caught up with post-pandemic demand?





LIS: Staffing & Budget

Library budgets are expected to continue to see some growth

2019 \$42M average library budget

2022

\$45M 8% increase (not adjusted for inflation)



SURVEY TOPIC	2019 Average	2022 Average	% Change
ATTRACTION AND ATTENDANCE: In-Person Visits	2,864,613	1,587,730	-44.57
ATTRACTION AND ATTENDANCE: Registered Users	434,780	419,855	-3.433
PROGRAMS AND SERVICES: Library Program Totals	19,758	5,724	-71.33
PROGRAMS AND SERVICES: Program Attendance	264,583	111,130	-58.43



SURVEY TOPIC	2019 Average	2022 Average	% Change
LOCATION EXPERIENCE AND USE OF SPACE: eResource Usage	1,824,968	2,379,791	30.40
LOCATION EXPERIENCE AND USE OF SPACE: Computer Usage	1,266,076	937,820	-25.93
LOCATION EXPERIENCE AND USE OF SPACE: Room Reservations	15,113	11,425	-23.38



SURVEY TOPIC	2019 Average	2022 Average	% Change
LOCATION EXPERIENCE AND USE OF SPACE: Circulation	5,271,864	4,108,338	-22.07
LOCATION EXPERIENCE AND USE OF SPACE: Wireless Sessions	1,567,413	966,191	-36.91
LOCATION EXPERIENCE AND USE OF SPACE: Incident Reports	1,779	1,298	-26.14



SURVEY TOPIC	2019 Average	2022 Average	% Change
STAFFING AND BUDGET: Fiscal Year Budgets	\$42,006,316	\$44,445,991	8.188
STAFFING AND BUDGET: Security Budgets	\$767,579	\$915,173	19.23
STAFFING AND BUDGET: Full-Time Employees	358.5	343.9	-2.064





FOR MORE INFORMATION

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