

ULC Members: Use these variables to collect internal data to complete the <u>2024 Urban Libraries Council Library Insights Survey</u> by July 3, 2024.

General

- 1. Library name
- 2. FSCS key (If located in the United States)
- 3. Central library address (If none, select largest location in LSA)
- 4. Total number of locations (number of branch locations within service area)
- 5. Respondents name
- 6. Respondents title
- 7. Respondents email
- 8. Are you willing to have the information you provide in the bulk data?
- 9. Did your library participate in the 2023 LIS?
 - a. If no, can you provide 2019 and 2022 data, too. (optional)

Attraction and Attendance

- 1. Total in-person library visits (Sum of systemwide in-person visits in CY23)
- 2. Registered users (Sum of registered users in CY23)
- 3. LSA population (Library Service Area Population)

Location Experience and Use of Space

- 1. Internet computer usage by the public (Sum of systemwide in-person computer usage sessions in CY23)
- 2. Total wireless sessions (Sum of systemwide wireless sessions in CY23)
- 3. Total physical circulation (Total physical circulation in CY23)
- 4. Total eResources accessed in CY23 (Digital materials, e-books, etc.)
- 5. Average wait time for e-books and audiobooks in CY23
- 6. Total room reservations (All room reservations, individual or group in CY23)
- 7. Total incident reports in CY23

Library Services and Programs

- 1. Total number of library programs in CY23 (In-person library programs)
- 2. Total attendance to library programs in CY23 (Sum of systemwide in-person attendance)
- 3. Select the age group / audience that most of your library programming is designed to reach.
 - a. Pre-school/early literacy
 - b. School Age
 - c. Pre-Teens
 - d. Teens
 - e. Adult
 - f. Seniors
 - g. Other

Operations, Staffing & Budget

- 1. Library system legal basis
 - a. City/County
 - b. County/Parish
 - c. Library District
 - d. Multi-jurisdictional
 - e. Municipal Government (city, town or village)
 - f. Non-profit Association or Agency
 - g. Other
 - h. School District
- 2. Staffing and Budget
 - a. Total budget in FY23
 - b. FY23 security budget
 - c. FY23 building maintenance / operations budget
 - d. Did the library utilize the FCC's Emergency Connectivity Fund (ECF) to provide broadband access in FY23? (US members only)
 - e. Number of new branch construction starts in 2023 (If applicable)
 - f. New branch construction cost per square foot (If applicable)
 - g. Total number of library staff in FY23.
 - h. Total number of open positions in FY23.
- 3. Select your library's primary fundraising source
 - a. Library Foundation
 - i. Please provide more information about your library foundation
 - 1. Annual Budget
 - 2. Number of FTE (foundation staff)
 - b. Friends of the Library
 - c. Friends and Foundation
 - d. Fundraising professional(s)
 - e. Library Director
 - f. Other
 - g. N/A