



Dear Friends and Colleagues,

During the ULC member reception at PLA in Washington, D.C., I announced that I would be retiring at the end of 2022. Now, I am excited to announce the newest member of the Ingram Library Services team (ILS), Carolyn Morris. Carolyn is our new Vice President for ILS and will be leading the business unit into a bright future.

Many of you will recognize Carolyn from her previous roles at SirsiDynix, BiblioLabs, Ingram, and YBP Library Services. She has a wealth of experience and loves libraries as much as I do. Carolyn will be moving from Colorado to Nashville, Tennessee with her husband, daughter, and fur babies.

In addition to the ULC Annual Forum, Carolyn and I hope to get out to see several of you before the end of the year. Please welcome Carolyn into the ULC fold and feel free to reach out to her at any time. She can be reached at (615)-213-5373 or Carolyn.Morris@ingramcontent.com

All of us at Ingram appreciate the long-term partnership we've had with the Urban Libraries Council and its members. Thank you for all the years of friendship and collaboration.

A handwritten signature in blue ink that reads "Pamela".

Pamela Smith