

Urban Libraries Council

Website FAQs

Why can't I login?

Your organization—Library, Associate or Corporate member—must already be a Member and be part of the database in order for you to register as a Member Contact.

At the top of the Home Page there is a **Member Login/Logoff** button. Click on that header and follow the link at the bottom that tells you **Click Here to Learn How to Join/Register**. Then follow the **Member Contact** link. If you have any trouble, email Jodi at: jlazar@urbanlibraries.org.

What is the Members Only section?

This section is dedicated to members of ULC. It holds the Member Directory and offers ways to participate in ULC Initiatives and Awards, ULC e-Discussion Groups, ULC webinars and events and upcoming leadership roles and research.

What is my Personal Profile Page?

The link to this page is at the bottom of the flyout menus under the **Members Only** navigation button. You may view and update your personal information, as well as, easily register for events and webinars, join ULC e-Discussion Groups and order research publications. You may also view outstanding invoices.

Is there an Organizational Profile Page?

Yes, there is! The information there may only be viewed and updated by the organization's Primary Contact or by another person designated by the Primary Contact. (Please let Jodi Lazar know who this person may be.)

Who has access to my Personal Profile Page?

You are the only one who can access that page. Be sure to change your password once you login for your first time.

What if my title doesn't appear in the drop down list?

Email info@urbanlibraries.org, and we will add it to the list.

What if I forget my password?

Follow the link on the Login page, and your information will be emailed to you.