

Urban Libraries Council

2010 Webinar Schedule

Wednesday, February 24

Noon - 1:30pm CST	Power of Strategic Language in Education	Valerie J. Gross, Executive Director &CEO Howard County Library (MD)
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Thursday, March 11

Noon - 1:30pm CST	Collaborating Across Organizational Boundaries	Russ Linden, Management Educator Russ Linden & Associates (VA)
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Tuesday, April 27

Noon - 1:30pm CST	Building Customer & Staff Engagement The Queens Way	Thomas W. Galante, Chief Executive Officer and Director Queens Library (NY)
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Wednesday, May 19

2 - 3:30pm CST	Libraries as a Catalyst for Economic Growth & Community Development: A Mayor's Summit on Public Libraries	Panel Hosted By: San Antonio Public Library (TX)
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Tuesday, June 1

Noon - 1:30pm CST	Improving Quality with Decreasing Funds: The Baldrige Model	Craig Rapp, Director of Consulting Services ICMA (DC)
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Tuesday, July 27

Noon - 1:30pm CST	Transformative Partnerships	Gerry Meek, Chief Executive Officer Calgary Public Library (AB)
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Tuesday, August 10

Noon - 1:30pm CST	It's the Experience that Matters	Melanie Huggins, Executive Director Richland County Public Library (SC)
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September – December – Scheduling in Process

TBA	TBA	TBA
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